

SUBIR JOSHI

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PROFILE

Full Stack PHP Developer with 4+ years of experience designing, developing, maintaining and optimizing web applications, websites and clients-facing digital solutions. Experience in PHP, Laravel, MySQL, HTML, CSS and JavaScript with knowledge of hosting environments, API integration and server management. Proven ability to work directly with clients, gather requirements, troubleshoot complex issues and deliver projects from concept to deployment. Passionate about building scalable, user-focused web solutions and continuously expanding technical expertise.

SKILLS SUMMARY

Technical Skills

- **Backend & Database:** PHP (Core, Laravel, CodeIgniter), WordPress CMS, Python, REST APIs & Third-Party integration, MySQL database design and optimization
- **Frontend:** HTML5, CSS, JavaScript, UI-Kit
- **Development Tools:** Git & GitHub, Composer, NPM, VS Code, Postman
- **Hosting & Deployment:** Linux server administration, Apache, cPanel/WHM, server monitoring, DNS management, SSL configuration and website deployment
- **Development & Maintenance:** Debugging outdated versions, version control, code optimization, API development and integration, Basic unit testing, debugging and quality assurance
- **Security:** Following web security principles such as authentication, validation, OWASP awareness
- **Technical Support & Troubleshooting:** Software troubleshooting and issue diagnosis, User support and technical problem resolution, Website and hosting support, Hardware and software familiarity
- **Customer Service & Sales:** Customer support and communication, Retail sales and EFTPOS handling, Problem solving and conflict resolution, Time management and multitasking

Professional Skills

- Strong problem solving and analytical thinking
- Excellent communication and collaboration abilities
- Project management and time management
- Detail-oriented with a focus of quality and efficiency
- Fast learner, adaptable and eager to embrace new technologies

WORK EXPERIENCE

Web Developer

Cyberlink Pvt. Ltd. | *December 2019 - April 2024*

- Maintained and enhanced 50+ PHP based websites and web applications, improving performance, usability and reliability
- Developed and maintained customer-facing web platforms including eCommerce stores, Business portals, account-based systems, news portals and service websites
- Collaborated with 100+ clients to gather requirements, provide technical support and deliver web solutions aligned with business objectives

- Diagnosed and resolved critical production issues, reducing downtime and improving application stability
- Using PHP, JavaScript, HTML, CSS and MySQL, new functionality were created in response to changing client needs
- Designed and optimized MySQL queries and database structure to support reporting, automation and application performance.
- Deployments, configuration and monitoring of managed server environments (Apache, WHM/cPanel)
- Payment integration of eSewa & Khalti (wallet), Stripe and Himalayan Bank payment gateways
- Managed DNS, set up and renewed SSL certificates and configured domains
- Ensured application security by following best practices and validation techniques
- Worked independently and handled several tasks as the only technical resource during COVID-19

Sales Assistant (Full-Time)

Mason Hutt City Ltd. (SHOSHA) | Nov 2025 – Present

- Assist customers with product enquiries and provide personalized recommendations to support purchasing decisions
- Deliver excellent customer service while handling sales, EFTPOS, and cash transactions accurately
- Resolve customer concerns and ensure positive in-store experience
- Maintain stock levels and organize merchandising to support store operations
- Work in a fast-paced retail environment while maintaining professionalism and strong communication

QUALIFICATIONS

- Whitireia and WelTec (2024 - 2025) - Master of Information Technology
- Sikkim Manipal University (2014 – 2019) - Bachelor of Information Technology

Community & Volunteer Experience

- Nepalese Society of Wellington (Jun 2024 – Present)
- Kathmandu Marathon (15th & 16th Editions) – IT Helpdesk Support | 2023 – 2024
Assisted with online and offline registration support and technical troubleshooting during event operations

ADDITIONAL INFORMATION

- Full New Zealand Driver License
- Post Study Work Visa until November 2028
- Willing to relocate for the right opportunity and available to commence work as required.

REFEREES

Available on request